



Product Overview

Invoice Matching 

adding retail value



Didos® – Invoice Matching from Itim

Large scale Invoice Matching is a complex knot of internal and external procedures. It is possible to untie the tangle for good, and save time, effort and money.

Take a look at Didos. WHSmith did. For them, once difficult, labour-intensive tasks are now simply and effectively dealt with.

Get to grips with the problem

As the number of invoices you handle grows, there comes a point where a manual matching process becomes untenable. Do you divert staff away from identifying price or quantity discrepancies, but lose money in supplier overcharges? Or, do you throw headcount at the problem just to keep pace? Neither is really acceptable to your business, or a long-term fix.

The solution is automation

Didos automatically brings together related invoices, credit notes, receipts and returns and verifies that invoice values, irrespective of currency and within predefined supplier tolerances, match the goods received values. By matching at line level and automatically raising credit claims or debit notes for overcharges, Didos can typically match up to 95% of invoices first time.

Leaving as few as 5% of your invoices requiring clerical intervention, Didos then provides the tools and workflow to query and resolve these outstanding issues, therefore taking the entire invoice authorisation cycle fully in hand.

Turn costs into profit

With Didos, supplier overcharges can be eliminated, costly clerical errors reduced and prompt payment discounts exploited. But the financial benefits don't stop there. Once the tedium and overload is taken care of, attention can be turned to where it adds most value. Companies like ONE STOP know the value of this change. For them, Didos is the foundation of their ability to confidently identify and address theft in store. In one year alone they reduced theft to 0.1% of sales.



With Didos, supplier overcharges can be eliminated, costly clerical errors reduced and prompt payment discounts exploited.

Keep pace with your business

By automatically matching such enormous invoice volumes at product level and reducing clerical intervention to minimum levels, Didos will support your business growth. For Otto, Didos allowed them to easily adapt and expand their accounting functions to accommodate the Grattan and Freeman's merger. The same is true for Travis Perkins and Wickes.

Take the ROI test

Ask Itim what Didos can do for you. So confident are we that a rapid return on investment will be achieved, we will calculate this for you based on your staff, invoice and overcharge numbers and Goods Receiving and Cost Price errors. Justifying the step to an easier, more streamlined and cost effective operation is closer than you may think.

Why Didos?

Didos is the market-leading specialised Invoice matching engine. It stands head and shoulders above its competition for some very good reasons.

Matching, processing and moving documents at an unsurpassed, high-volume rate is one. Applying this speed and scope to the widest ranging list of tasks is another.

Designed specifically for retail

An active User Group, chaired by The Co-operative Group, provides a valuable, unbiased forum for sharing ideas. This ensures we are not developing in isolation from reality and greatly assists in our objective of delivering highly relevant functionality via a customer driven road map. Understanding too that individual nuances arise, bespoke enhancements are encouraged and added to core functionality where appropriate to do so.

Itim has a firm grip on the particularities of retailer/supplier trading relationships. That's why Otto, who we have worked with for over ten years, continue to be impressed with our levels of support and demonstrable understanding of their business.

All the information you need

In some cases processing upwards of two hundred thousand invoices per month, Didos has the highest performance database you will ever need. It has an easily accessible archive layered with user-friendly querying tools. This places a massive range of detailed statistical information at your fingertips easily and instantly. Whether monitoring overall performance criteria or using the full audit trail facility for quality control, Didos provides the tools for confident analysis and decision making.

Technology working to its fullest potential

From sophisticated data entry screens and intuitive browser interfaces through integrated EDI, XML and scanning, Didos allows the full value of available technologies to be leveraged. Also easily integrated with a wide variety of financial and ERP systems, the value of Didos can be extended beyond the finance department and out to all other business IT investments too.

The best investment protection

When the time came for Otto to implement new financials, they knew they could do so safe in the knowledge that Didos would be easily integrated to whatever they chose. Applying this integration flexibility across all current and future software applications means you will never be limited on choice. With powerful functionality kept current by an always-evolving roadmap, continually higher volume testing providing scalability without restriction, and a committed, experienced team behind it, an investment in Didos secures assured and continual return on investment, well into the future.

Taking these benefits individually or in combination, an investment in Didos comes with the assurance that it will keep pace with your processes, keep pace with your business and keep returning value. To find out why Didos is the market leader and how it can help to transform your business, please contact Itim.

For more information, please email us at info@itim.com or call on +44 (0) 207 598 7700